

The Goldenberg GI Center, LLC
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Colorado Springs, CO 80921
Tel (719)377-6609
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www.GoldenbergGIcenter.com



Helpful Testing Information

Please see the following information about testing Dr. Goldenberg may have ordered for you. If you have any questions about your testing please call our office at 719-377-6609. While we are not affiliated nor involved in the billing process for third party labs we wish to provide you with as much information as possible so you can perform tests as they are encouraged and make informed decisions in the process.

IBS Smart Test from Gemelli Biotech

If Dr. Goldenberg wants you to do the IBS Smart test you will leave the office with the kit you need. You and Dr. Goldenberg will need to sign the order form. You will take this kit to Any Lab Test Now. Please find their contact information below. Please note you can take this test to the lab any day other than Friday. They do not ship these kits out on Friday because they must be overnighted. If you wish to look for another lab who can collect for this test kit please use their online lab locator tool <https://www.ibssmart.com/blooddraw>. This test costs \$220 out of pocket but this is also the max out of pocket cost. If you wish to bill insurance your max out of pocket cost will still be \$220. If you wish to bill insurance, please include a copy of the front and back of your insurance card with your other paperwork inside of the kit for the lab to send off. If you have questions about your IBS Smart test especially related to billing or payment plans, please find their contact information below.

Any Lab Test Now

7828 N. Academy Blvd.
Colorado Springs, CO
80920

Phone: (719) 277-8378

Fax: (719) 277-8353

Gemelli Biotech

Email: hello@ibssmart.com

Phone: 1-833-427-7627

Tests from Genova Diagnostics

Your test from Genova will be mailed to the address we have on file for you and should arrive within 7-10 business days. Please call us and let us know if you do not receive it in that time frame. You will include in your kit, the patient information form and your payment information. **The Requisition Form does not need to be signed by Dr. Goldenberg since the order was placed online.** Please call Genova Diagnostics for guidance on what is the best way to pay for your test. You will find their contact information below. You will have the option to bill insurance, but it is important to note that you may incur a greater charge than the cash price offered by Genova if they do bill your insurance. Please know if you include any insurance information they WILL bill your insurance, so if you wish to pay the cash price, please do not include any insurance information on your form.

Please keep an eye out for any mail or communication from Genova Diagnostics. They have a time sensitive policies about how long they will allow you to pay a discounted full balance for your testing if your insurance comes back and only covers part of your test, if you do not pay your bill in a timely manner they reserve the right to charge you for the list price for your test which is often 5x more expensive than the cash price. Please ask Genova about these policies.

Please follow the specific directions in your kit for completing the test and shipping it. Many tests require overnight shipping and you will find a shipping label and important information about how the kit needs to be handled inside the kit.

Results of Genova tests are received by our office within 8-10 days of you shipping them off. Please call our office to reschedule your follow up if you are not able to send your test kit off at least 8 days before your scheduled follow up appointment.

IgG Test from Genova Diagnostics

The IgG test from Genova Diagnostics will come in a kit to your mailing address we have on file. This is a blood test and you do not need to be fasting for the test. We have arranged a relationship with the lab at Memorial Central to have these test drawn for. Please call 719-377-6609 and let the office assistant know when you plan to do your test so they can get in touch with the lab so they can expect you. It is important that you go down to the lab before 11:00 am to have your blood drawn for this test because the test requires overnighting. You can leave everything in your kit with one exception, you will need to **pull out the freezer brix in your kit and put it in your freezer a night or two before, so you can take it with you to the lab already frozen. It is important not to forget this.**

Memorial Central is at 1400 E Boulder St, Colorado Springs, CO 80909. You will enter on the south side of the building on Boulder street. There you will see a registration desk and will need to register. When you register just say you have a kit draw and they should take you to the lab.

Please call Gina from the Lab send out department if you run into any problems in the process, or they question you at the lab or registration. She can be reached at 719-365-2626. You can also call our office at 719-377-6609.

Insurance does not cover kit draws and the lab at Memorial most recently quoted the charge a draw fee at \$25.00.

Genova Diagnostics**Phone:** 800-522-4762**Web:** <https://www.gdx.net>**Monitr Test from Prometheus**

The Monitr test is done through Prometheus. Prometheus handles all the billing, shipping and even offers mobile phlebotomy options. Please connect directly with Prometheus as they can assist you with anything that you may require. Please find their contact information below. For added convenience, this test can be done at the UCHealth Lab, on the way out of the building, after your appointment. All that is needed is a filled out requisition form from Dr. Goldenberg. You do **NOT** need to be fasting for this test. Please find their contact information below.

Prometheus**Phone:** 888-423-5227, option 1**Fax:** (877) 816-4019**Email Address:** contactclientservices@prometheuslabs.com**UC Health Laboratory**

2920 North Cascade, 2nd Floor

Colorado Springs, CO 80907

Phone: 719-365-5260